



# ULTRAGUARD SAVES STAFFORDSHIRE RESIDENT

### CLIENT

Staffordshire Fire and Rescue Service

### COMPANY SECTOR

Fire and Public Service

### KEY ELEMENTS

Safeguarding  
Innovation



### CLIENT BRIEF

In the early hours of Thursday, May 9, a fire broke out in a house on Haig Close, Staffordshire. The resident, who had reduced mobility, was found injured in the kitchen by firefighters from Cannock and Chase Terrace. He had suffered burns to his left shoulder and chest and was subsequently taken to Royal Stoke Hospital, awaiting further treatment in Birmingham. The fire, which started in the living room, had been extinguished by the home's Personal Protection System UltraGuard before the fire service arrived. The incident underscored the resident's high risk due to factors identified in the SAME campaign: smoking, alcohol, mobility issues, and age.

### PROJECT SOLUTION

Given the resident's high-risk profile, Prevent Officers had been visiting the home since 2012, collaborating with various partners to ensure his safety. As part of the care plan, a Personal Protection System UltraGuard was installed in his home. This system, designed to activate in the presence of fire, had successfully extinguished the blaze before it could cause more severe harm.

The fire originated when the resident fell asleep while smoking on the sofa, causing a cigarette to ignite a nearby pillow and spread to his clothing.



## CASE STUDY

ea-rs.com

### CLIENT

Staffordshire Fire and  
Rescue Service

### COMPANY SECTOR

Fire and Public Service

### KEY ELEMENTS

Safeguarding  
Innovation

### PROJECT RESULT

The swift response and the effectiveness of the installed Personal Protection System UltraGuard played a crucial role in preventing a more tragic outcome. Despite the resident suffering burns, the system's activation ensured the fire was quickly contained, allowing firefighters to rescue him and medical personnel to provide immediate care.

Station Manager Simon Craythorn highlighted the success of the preventive measures, noting that the system's performance likely saved the resident from more severe injuries or death. This incident emphasizes the importance of tailored fire safety solutions for high-risk individuals and validates the ongoing efforts of fire services and their partners in implementing comprehensive care plans to protect vulnerable community members.



Email: [onesolution@ea-rs.com](mailto:onesolution@ea-rs.com) | Telephone: **0800 999 8866**

**FIRE SAFETY & SECURITY ENGINEERING - SERVICES YOU CAN TRUST**